

Introductory Survey Course on Debt Buying

Four (4) credits

This course covers the history of the debt buying industry, the life cycle of a debt, industry regulations, collection issues and responsibilities including state licensing and consumer communications. The course is designed as a general overview of the industry in order to establish a base for best practices. Four (4) education credits will be earned on completion of this course.

Recorded live at the 2016 DBA Annual Conference on February 9, 2016, this course is 200 minutes (3 1/2 hours) in length and you can pause the recording at any time; however, credit will only be given to those who complete the entire course.

The **Introductory Survey Course on Debt Buying** is required for individuals seeking to become a Certified Receivables Compliance Professional (CRCP) through DBA International.

Pricing:

- \$250 member rate
- \$325 non-member rate

[Register](#)

Course Presenters:



Rozanne Andersen – Rozanne Andersen currently serves as Vice President and Chief Compliance Officer at Ontario Systems. Her 14 plus years of experience as general counsel, chief lobbyist, executive vice president and CEO of ACA International and her 14 plus years as a practicing attorney specializing in banking and financial services, have made Rozanne one of the most respected experts in the industry. Known as a frequent presenter and consultant on all CFPB related compliance topics, Rozanne brings both a legal and a technology perspective to the ARM and healthcare industries' most serious compliance challenges.



Dennis Hammond – Dennis Hammond is President of The Debt Marketplace, Inc., formed in 1994 to provide consulting services regarding risk issues affecting creditors and purchasers in the dynamic and evolutionary market of delinquent receivables sales. He is responsible for consulting on more than \$35 billion in delinquent debt portfolio sales. He is co-founder and former Executive Director of DBA International, Inc. He was responsible for the development and growth of this thirteen year-old, non-profit trade association.



Mark Naiman – In his position as President/COO of Absolute Resolutions Corp., Mark Naiman is responsible for all facets of Operations at ARC/ACC including management of personnel and creation and administration of policies. Mark has been involved in the stratification of over 700 individual transactions, as well as the analysis behind pricing and expected liquidations for over 17 Billion in purchased accounts. Mark is also a frequent speaker on topics ranging from Data Security, Operational Best Practices, Historical Industry Analysis, Encryption Methodology, and Relationship Building.



Tomio Narita – Tomio Narita is a partner with the California law firm, Simmonds & Narita LLP. His practice focuses on the defense of creditors, debt buyers, collection law firms and collection agencies and in consumer litigation, including defending individual actions and class actions arising under the Fair Debt Collection Practices Act, the Fair Credit Reporting Act, the Telephone Consumer Protection Act, and other federal and state laws governing the collection process