



# Educational Offerings

## Best Practices in How to Monitor State and Local Laws, Regulations, and Rules.

December 12, 2017 – 9:00 am PT/11:00 am CT/12:00 pm ET

One (1) Education Credit toward Certification/Recertification

Monitoring state and local laws, regulations, and rules is a crucial task to ensure compliance. We will discuss how Compliance Officers should be involved in the monitoring. In addition, we will discuss what to do once a change is made—how do you communicate the change, how do you get approval for the change, and how do you implement and train the change?

### Pricing

**Member:** \$64 (or purchase all 6 webinars for \$300, saving over \$80!)

**Non-Member:** \$94

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### Course Presenters:



**Anne Thomas** is the Chief Compliance Officer and Senior Compliance Counsel of Cavalry Portfolio Services, LLC. As part of her role, Anne is responsible to design, implement, and monitor the Compliance Management System. Prior to working at Cavalry, Anne was the managing Attorney at her law office. She is a member of the Receivables Management Association International (RMA) Board of Directors and is also a RMA Certified Receivables Compliance Professional. Anne is an ACA International (ACA) Credit and Collection Compliance Officer and has received ACA's Scholar and Fellow designations.



**Tracey L Gibson**, Chief Compliance Officer, joined Unifund in July 2013. She manages the Audit and Compliance Department which is responsible for both internal processes and third-party services providers. Before joining Unifund, Ms. Gibson was most recently responsible for compliance and audit of Fidelity Investments' 1,300 employee Retail Sales, Client Service and Support organizations in Covington, KY. Prior to her five years in the Sr. Compliance Advisor role, she held a variety of leadership roles at Fidelity in financial planning, business continuity, operations, and trading. Ms. Gibson attended Miami University in Ohio, and in addition, holds a certification from ACA International as a Credit and Collection Compliance Officer and is a Certified Receivables Compliance Professional through RMA. Outside of Unifund, she is currently serving as Vice President on the Executive Board of Directors for St. Joseph Orphanage in Cincinnati, Ohio.



**Sarah Hibbard** is an attorney and Manager of Public Policy at Encore Capital Group, where she has worked for 5 years. At Encore, Sarah is responsible for identifying, analyzing and monitoring state and federal legislation and regulation that may impact the industry. She also focuses on developing public policy positions for Encore's state and federal legislative and regulatory advocacy efforts, manages Encore's Political Action Committee, and oversees lobbying efforts in several states. In these roles, Sarah works closely with Encore's Compliance Department, to obtain business feedback on legislative and regulatory proposals, and to ensure that all legal and regulatory changes are communicated well ahead of their enactment and effective date.

