



Educational Offerings

Data analytics V 2.0—How to Maximize Your Organization's Data Analytics to Assist You with Your Compliance Program

November 14, 2017 – 9:00 am PT/11:00 am CT/12:00 pm ET

One (1) Education Credit toward Certification/Recertification

Debt collectors and debt buyers are the single best source of account data about the post-default lifecycle of an account. Buyers and collectors accumulate and store vast amounts of data about the collection history of an account, but its not always fully utilized and analyzed. Studying this data can yield beneficial results which can drive compliance decisions and production strategy. Attend this session to learn about how buyers and collectors can think about their data differently, analyze their data to look for relationships not previously considered, and to utilize the business intelligence contained in their data to drive business and compliance decisions.

Pricing

Member: \$64 (or purchase all 6 webinars for \$300, saving over \$80!)

Non-Member: \$94

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Course Presenters:



Anne Thomas is the Chief Compliance Officer and Senior Compliance Counsel of Cavalry Portfolio Services, LLC. As part of her role, Anne is responsible to design, implement, and monitor the Compliance Management System. Prior to working at Cavalry, Anne was the managing Attorney at her law office. She is a member of the Receivables Management Association International (RMA) Board of Directors and is also a RMA Certified Receivables Compliance Professional. Anne is an ACA International (ACA) Credit and Collection Compliance Officer and has received ACA's Scholar and Fellow designations.



Doris Hektor is the VP, Chief Compliance Officer at Encore Capital Group, Inc. In this role, Ms. Hektor is primarily responsible for overseeing and managing compliance within the organization, ensuring that the company and its employees are complying with regulatory requirements and internal policies and procedures. She is also responsible for establishing standards and implementing processes to ensure that Encore's Compliance Management System is effective and efficient in identifying, preventing, detecting, and correcting noncompliance with applicable rules and regulations. Ms. Hektor has over 20 years of legal and compliance experience in international banking and finance. She joined Encore from JP Morgan Chase, New York, where her last position held was as SVP/Managing Director Strategy and Development Consumer and Community Banking Compliance.



John H. Bedard, Jr. is the managing attorney of Bedard Law Group, P.C. located in Atlanta, Georgia. John represents creditors, asset buyers, and debt collectors nationwide helping them stay in compliance with state and federal law. He also manages the nationwide litigation for several collection agencies and focuses his litigation practice on FDCPA, TCPA, and FCRA defense. John's practice also focuses on defending regulatory actions including CFPB investigations and travels the country performing CFPB readiness audits for the collection industry. He received his law degree from the Syracuse University College of Law and his undergraduate degree in Economics from the Pennsylvania State University.