



# Educational Offerings

## Fair Credit Reporting Act – Tackling The Tough Issues

August 21, 2018 – 9:00am PT/11:00am CT/12:00pm ET

One (1) Education Credit toward Certification/Recertification

Join John Bedard and Susan Appel as they discuss credit reporting and ways to tackle the tough issues that can arise. This webinar will examine the following credit reporting topics:

- How to recognize a direct credit reporting dispute
- Dealing with robo disputes
- The integrity of credit deletions
- Defining the contours of a reasonable investigation
- Assessing integrity and reliability of data

### Pricing

**Member:** \*Free

(\*One free webinar per company per month, all other registration will be billed at the member rate of \$64)

**Non – Member:** \$94

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### Course Presenters:



**John H. Bedard, Jr.** is the managing attorney of Bedard Law Group, P.C. located in Atlanta, Georgia. John represents creditors, asset buyers, and debt collectors nationwide helping them stay in compliance with state and federal law. He also manages the nationwide litigation for several collection agencies and focuses his litigation practice on FDCPA, TCPA, and FCRA defense. John's practice also focuses on defending regulatory actions including CFPB investigations and travels the country performing CFPB readiness audits for the collection industry. He received his law degree from the Syracuse University College of Law and his undergraduate degree in Economics from the Pennsylvania State University.



**Susan D. Appel** is legal counsel to Unifund, focusing on compliance and corporate matters. She previously litigated collection cases as a staff attorney for Unifund and its affiliate, National Check Bureau. Ms. Appel is a graduate of the University of Illinois College of Law, where she served as Articles Editor of the Law Review, and the University of Chicago. Prior to joining Unifund, she practiced with law firms in Cincinnati, Ohio, and Chicago, Illinois. Ms. Appel is admitted to practice in Illinois, Ohio and Michigan.