

## July 12, 2018 – 9:00am PT/11:00am CT/12:00pm ET One (1) Education Credit toward Certification/Recertification

This webinar will discuss vendor management expectations and how to "right size" your vendor management program; there is not a "one size fits all" method or model. The presenters will also share their experiences with helping clients develop their programs from a "lesson learned" approach.

Pricing

Member: \*Free (\*One free webinar per company per month, all other registration will be billed at the member rate of \$64) Non – Member: \$94

## **Course Presenters:**



**Stefanie H. Jackman** is a partner in Ballard Spahr's Consumer Financial Services group. Her practice focuses exclusively on complex litigation and compliance advice relating to all areas of federal and state consumer financial services laws. She has handled dozens of federal and state enforcement actions and examinations involving collections issues, and regularly defends litigation involving the FDCPA, FCRA, and TCPA. Ms. Jackman also regularly handles internal servicing and collections compliance assessments and portfolio due diligence for her clients.



**Alexandra Megaris'** practice focuses on regulatory investigations and government enforcement matters involving state Attorneys General, the Federal Trade Commission (FTC), Consumer Financial Protection Bureau (CFPB), state regulatory agencies, and the U.S. Congress. She also works closely with Venable's federal and state government affairs teams in advocating for clients before these agencies. Ms. Megaris' experience includes virtually all aspects of consumer protection laws, including state and federal unfair, deceptive and abusive practices (UDAAP) laws, such as the FTC Act and the Consumer Financial Protection Act; the FTC's Telemarketing Sales Rule; and federal and state product-specific regulations (including those regulating credit reporting, loan servicing, and debt collection).



## **Educational Offerings**

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